



1. About OPENMIND Technologies

OPENMIND Technologies (OMT) is an SMME company which was established in November 2005 and commenced full-scale operations in July 2006. 100% of our equity is owned by HDI's (Historically Disadvantaged Individuals) who are highly skilled open-minded individuals who are focused on service delivery and seamless integration of systems. The team has a united vision of giving quality service that is unique to the market. With our foundation in ingenuity, we always put down solutions, stand on the user side and carefully apply our technical knowledge to achieve what is best for the user without compromising the security and efficiency of the systems. The company is a Level 1 contributor with 15 employees (7 x Black Males [of which 2 are internships], 4 x Black Females, 3 x White Males, and 1 x Coloured Male). We stand to comply with labour regulations of South Africa on employment equity and skills development as per the acts defined by Department of Labour; Employment Equity Act, No.55 of 1998 and Skills Development Act, No.97 of 1998.

OMT focuses on total infrastructure solutions and support (Desktops, Servers, and Networks) for Windows, Linux and a variety of UNIX flavours. Our goal is to provide a good quality service to the market and be the best ICT Company that provides seamless integration between services and applications we support.

OMT also recognises the importance of the Governance of ICT. ICT Governance is the effective and efficient management of ICT resources to facilitate the achievement of corporate objectives. ICT governance is the responsibility of the board and an integral part of corporate governance. Our goal is to influence our clients to adopt and implement frameworks such as COBIT and ITIL.

OMT aims to bolster South Africa's broad based Black economic empowerment by providing leading local IT firms opportunities to partner with a well-established, forward-looking, Black-owned IT firm that is adequately positioned to create effective partnerships in accordance with the South African IT Industry Charter. Being a small enterprise operating in South Africa's highly competitive IT sector, we are proud to be part of the growing component of Black-owned and empowered firms offering top-quality products and service to clients on the one hand, and empowerment, dignity and national pride to historically disadvantaged individuals and communities.

We are proud to be associated with the following Partners and/or Clients:



We have about 12 corporate clients, from different sectors, who have entrusted us with the complete monitoring and management of their IT Systems. This is a never-ending task because all these systems need to be constantly monitored to ensure that incidents are detected as soon as possible, and also resolved as quickly as possible. With 8 years' experience in the ICT sector we have had the ability to build professional skills in IT to enable efficient ICT supply and support for our clients.